

StreamPackage

StreamPackage Policy

Product Documentation



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Data Processing and Security Agreement

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DATA PRIVACY AND SECURITY AGREEMENT

1. BACKGROUND

This Module applies if you use StreamPackage (“**Feature**”). This Module is incorporated into the Data Privacy and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Configuration Data (endpoint, input and channel)	We only process this data for the purposes of providing the Feature in accordance to your specific configuration to you and your end users.
Live Streaming Data (video and audio data)	We only process this data for the purposes of providing the Feature to you and your end users. Please note if you choose to encrypt the live streaming data, this Feature will share live streaming data with our Digital Rights Management (DRM) feature for encryption. If you choose to distribute live streams on our Content Delivery Network (CDN) feature, this Feature will share the live streaming data with our CDN feature.

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA, including Aceville Pte Ltd.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Configuration Data: until you manually delete such data, otherwise it will be deleted automatically when you delete your account or terminate the service.

Live Streaming Data: temporarily cached on servers during the livestream.

You can request deletion of such personal data in accordance with the DPSA (by default, such data is retained as set out above).

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

Privacy Policy

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PRIVACY POLICY

1. INTRODUCTION

This Module applies if you use the StreamPackage (“**Feature**”). This Module is incorporated into the privacy policy located at (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal basis:

Personal Information	Use	Legal Basis
Program Running Log: channel name, endpoint name, request ID for each session, operational history of types of actions user applies to channel (including creating, describing, modifying and deleting channel)	We use this information to ensure the Service functions as required and to ensure that bugs are detected and remediated.	We process this information as it's necessary for us to perform our contract with you to provide the Service.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy, including Aceville Pte Ltd.

7. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy

Program Running Log

Automatically deleted after 3 days.