

Cloud Workload Protection Platform

Purchase Guide

Product Documentation



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Purchase Security Protection Licenses

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This document describes the pricing of CWPP protection licenses and how a purchase is made.

Overview

The following table provides the billing instructions for different CWPP protection licenses. For the features in different editions, see [Features in Different Editions](#).

Protection license	Billing instructions
CWPP Basic	Free of charge. A server that comes with a CWPP agent enjoys basic protection. A CWPP agent is automatically installed for the purchased CVM, Lighthouse, and ECM by default.
CWPP Pro	Monthly subscription: 12 USD/license/month. The subscription fee is deducted directly when the order is placed.
CWPP Ultimate	Monthly subscription: 27 USD/license/month. The subscription fee is deducted directly when the order is placed. It cannot be downgraded to CWPP Pro.

Note:

The fee of protection licenses is deducted based on the actual number of licenses purchased, regardless of whether the license is bound to a server or whether the server is powered on.

Important Notes

Protection licenses are available to all Tencent Cloud users after identity verification.

Purchase Method

Protection licenses can be purchased through the [CWPP purchase page](#). You can select the server to be bound when purchasing a license, or bind a server later after purchasing a license.

Overdraft and Renewal

If auto-renewal has been set, but the deduction is unsuccessful because the relevant account has an insufficient balance or is overdrawn (balance below 0), the original license will be automatically unbound

from the server (which means the protection will be stopped) and will enter a 30-day isolation period. If the license is not renewed during this period, the license order will be expired and terminated.

 **Note:**

If you are a customer of a Tencent Cloud partner, the rules regarding resources when there are overdue payments are subject to the agreement between you and the partner.

Refund

Refund amount = Actually paid amount – Price on the official website × Number of licenses/Purchased duration × Protection duration

If the refund amount is less than or equal to 0, it will be calculated as 0, and the license order will be terminated.

You can [contact us](#) if you need any help with the refund process.

Purchasing Log Analysis Service

Last updated: 2024-07-03 17:48:31

Log analysis is an important part of the host security protection solution. It provides security event logs about the host. It supports SQL retrieval and query. It offers visualized reports and statistics. This helps users quickly identify intrusions, conduct source tracing, and perform other security operation tasks. This document will introduce how to purchase the log analysis service.

Billing Overview

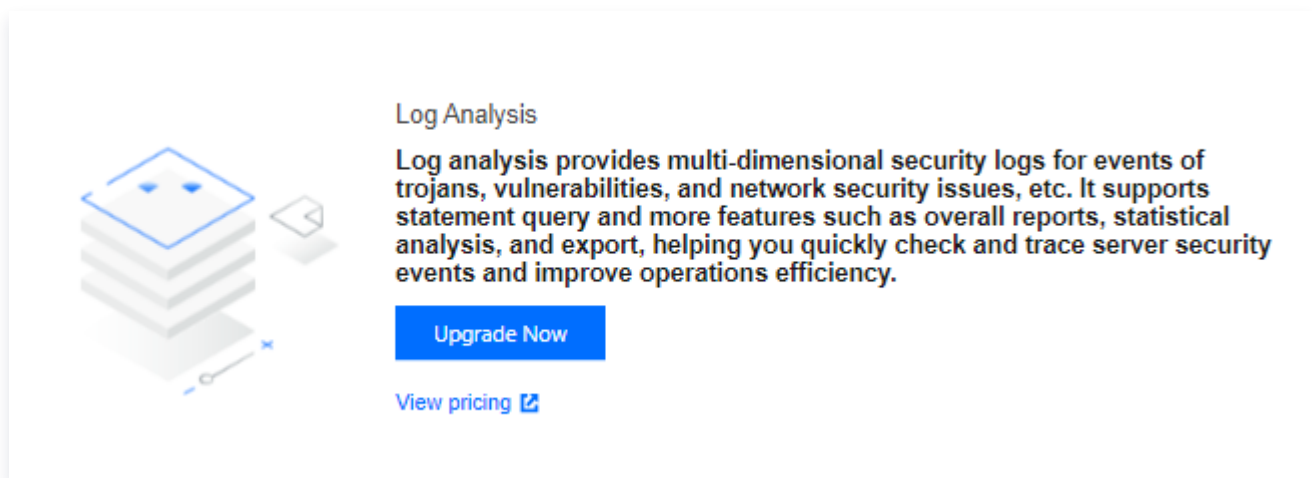
Log analysis service billing method: prepaid, 0.13 USD/GB/month.

Note:

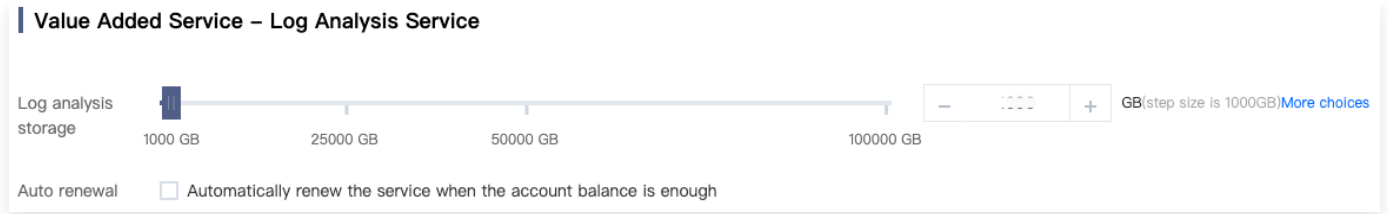
The minimum storage capacity of log analysis to be purchased is 1000 GB. According to the Cybersecurity Law requirements, the log storage duration must be at least 6 months. Reserving enough storage capacity eliminates the need for frequent expansion, ensuring the continuity and stability of the log analysis service.

Directions

1. Log in to the [CWPP console](#).
2. Choose **Log Analysis** from the left menu bar.
3. Click **Upgrade Now** to jump to the host security purchase page.



4. On the [Host Security Purchase Page](#), configure the log analysis storage capacity, service duration, auto-renewal status, and then place order and purchase.



Notes

- Newly purchased log analysis. By default, logs from the console will be collected for the past 3 months. They are continuously stored after purchase.
- If the auto-renewal option for log analysis is checked, and the account balance is sufficient, upon service expiration, it will be automatically renewed on a monthly basis.
- After purchasing the log analysis service, if the storage capacity is insufficient, log storage will be paused. Storage of new logs can resume after scaling out (logs generated during the pause period will also be synchronized and stored).

Renewal

- If not renewed after expiration, logs will be automatically isolated for 7 days, and no logs are stored during this time. If not renewed after 7 days, all log data will be destroyed.
- If renewal occurs during the isolation period, log data will be resynchronized from the moment storage was stopped. Logs generated during the isolation period will be synchronized.

Refund

CLS is charged based on actual usage. For refunds, you may [Contact Us](#) to submit a refund application.