

# TencentDB for Redis®

## Contact Us

### Product Documentation



Tencent Cloud

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## Customer Service

If you have any questions when using TencentDB, please contact our customer service for assistance.

- [Call Us](#)

## Ticket System

If you encounter any OPS or technical problems when using the product, you can log in to the Tencent Cloud Console and follow on-screen prompts to submit a ticket. We will get back to you as soon as possible.

Ticket Links:

- Submitting a ticket: [Submit Ticket](#)
- Querying ticket status: [Ticket List](#)