

Cloud Resource Center

Product Policy

Product Documentation



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Last updated: 2025-11-20 10:45:09

1. INTRODUCTION

This Privacy Policy Module (“Module”) applies if you use Cloud Resource Center (the “Feature”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal data described in this Module is as specified in the Privacy Policy.

3. PERSONAL DATA WE COLLECT

We collect, receive, store and otherwise process the following personal data about you:

Data Category	Details
Account Data	Account related data such as UIN.
Configuration Data	Configuration and settings including region and language.
Diagnostic and Usage Data	Information of the software or hardware related to request ID, access time, error messages and output.
Network and Connection Data	Information such as the Internet protocol (IP) addresses used to connect your computers or devices to the Internet and information about your Internet service provider.

To provide the Feature to you, we may also process the above data through integration with our features as follows:

- Cloud Log Service; and
- TencentDB for MySQL

4. PURPOSES AND LEGAL BASIS

We will only use your personal data for the purposes and legal bases set out below:

Purpose	Legal Basis
Provide our Features. We use data including Account Data, Configuration Data, Diagnostic and Usage Data, and Network and Connection Data to operate and provide you with the Features.	It is necessary for us to process this information in order to perform our contract with you, or to take steps at your request prior to entering a contract with you.
Maintain your configuration settings. We use data including Configuration Data to maintain your configuration settings of the Features and deliver statistics to help you manage the Features.	It is necessary for us to process this information in order to perform our contract with you, or to take steps at your request prior to entering a contract with you.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. DATA RETENTION

We will retain personal data in Section 3 for as long as it is necessary for the fulfilment of the purpose(s) as described in this Module and as required or authorized by applicable laws, to resolve disputes and to enforce our terms and conditions, other applicable terms of service, and our policies.

The actual retention period can vary for different data categories, depending on the context of your interactions with us, your configuration set up and your use of the Features (e.g., if you request or set a longer or shorter retention period).

In general, we retain your personal data for three months after your last login, deletion of your Tencent Cloud account or your submission of a data subject deletion request, whichever is earlier.

If you have any questions or require additional information relating to the above (including where you require further or more specific information on how long we store your personal data), please contact us at cloudlegalnotices@tencent.com.

Data Processing And Security Agreement

Last updated: 2025-11-20 10:47:24

1. BACKGROUND

This Data Processing and Security Agreement Module (“Module”) applies if you use Cloud Resource Center (the “Feature”). This Module is incorporated into the Data Processing and Security Agreement located at (“[DPSA](#)”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PERSONAL DATA WE PROCESS

We will process the following data in connection with the Feature:

Data Category	Details
Information about Your Purchased Services or Products on Tencent Cloud	Authentication and Security Credential Information: Information for user and role management for the Features including UIN.
	Configuration Data: Configuration and settings including resource ID, resource and zone identifiers and attributes, system attributes, storage information, cluster information, network information, resource information, IP address information, service and security settings for the Features, data and other resources.
	Computing Services Data: Data such as CPU, memory, disk information, and architecture.

To provide the Feature to you, we may also process the above data through integration with our features as follows:

- Cloud Log Services (CLS);
- Tencent Distributed Data Warehouse (TDW);
- Tencent Kubernetes Engine; and

- TencentDB for MySQL.

3. PURPOSES OF PROCESSING

We process the data categories in Section 2 for the purposes set out below:

Provide our Feature. We use data such as Authentication and Security Credential Information, Configuration Data and End User Device Information to operate and provide you or your end users with the Features.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will retain personal data in Section 2 for as long as it is necessary for the fulfilment of the purpose(s) as described in this Module and as required or authorized by applicable laws, to resolve disputes and to enforce our terms and conditions, other applicable terms of service, and our policies. The actual retention period can vary for different data categories, depending on the context of your interactions with us, your configuration set up (e.g., the retention periods you have set for the Features) and your use of the Features.

In general, we retain personal data for as long as you use the Feature and 30 days after you delete your Tencent Cloud account or you submit a deletion request (whichever is earlier).

If you have any questions or require additional information relating to the above (including where you require further or more specific information on how long we store data subject personal data), please contact us at cloudlegalnotices@tencent.com.

6. SPECIAL CONDITIONS

You must ensure that the Features are only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall provide all notices and disclosures to data subjects (including in relation to your use of the Features), have a lawful basis for processing the relevant data subjects' personal data, and shall obtain and maintain all necessary consents from end users in respect of the processing of their or the data subjects' personal data (as applicable) in respect of the Features (including for the purposes of providing the Features), in accordance with the applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement. You represent, warrant and undertake that you are solely responsible for your use of the Features and its respective functions, and you have and will only use the Features and/or integrate the Features in your product, service or platform (as applicable) in compliance with (i) applicable laws and (ii) app store rules, agreements, terms or guidelines applicable in respect of the collection, storage, processing, transfer, disclosure, and use of any end user data in connection with your product, service or platform that uses and/or integrates the Feature, including (without limitation) the Apple Developer Agreement, Apple Developer Program License Agreement, App Store Review Guidelines, Google Play Developer Distribution Agreement, Developer Program Policy, Developer API Terms of Service, Google Play Best Practices, and Google Play Developer Resources, in each case as amended or replaced from time to time.

You represent, warrant and undertake that to the extent the Features is used in connection with any determination or decision that may have an impact on a person's fundamental rights and freedoms (each a "Decision"), you will ensure that such Decision is independently auditable and verifiable, including by an appropriately trained and qualified person, and, without limiting the foregoing, that you have obtained all required consents, provided such disclosures, and complied with applicable laws, to ensure the lawful use of the Features for the purposes of facilitating such Decision.

Please note that we will only collect, process, store, or otherwise access the content generated by the end users of this function (hereinafter referred to as "UGC Content") as per your instructions. You declare, warrant, and commit that you (i) bear full responsibility for the use of the Features and UGC Content by the end users (including compliance with any relevant provisions related to UGC Content); (ii) ensure that the end users do not directly or indirectly transmit any UGC Content related to our provision of the Features to Tencent, unless in compliance with any applicable laws; and (iii) always use this function and/or integrate the Features into your products, services, or platform (if applicable) in compliance with any applicable laws.

You acknowledge, understand, and agree that (i) we do not make any representation or warranty or give any undertaking that the Features will be in compliance with any applicable laws or regulations, and (ii) any reliance on or use of the Features is at your sole risk.