

Business Intelligence

Purchase Guide

Product Documentation



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Billing Instructions

Last updated: 2025-09-19 14:51:17

Tencent Cloud Business Intelligence (BI) offers payment modes for subscription or purchase of the two editions, Basic Edition and Professional Edition.

Billing Mode

The feature differences and billing mode descriptions for both editions are as follows (for discount information, see the [product purchase page](#)):

Feature Module	Feature Description	Basic Edition	Professional Edition
	Use Cases	Suitable for small and medium-sized enterprises with organization-level multi-user collaboration needs	Suitable for medium and large-sized enterprises with analysis scenarios including data source enhancement, high performance, row/column level permissions, and mobile collaboration
Billing Mode	Purchase cycle	Annual purchase, pre-payment	Annual or monthly purchase, pre-payment
	List price	1,400 USD/year/10 users	14,000 USD/year (with 50 general users for free by default) Note: 1. Each general user costs 280 USD/year. 2. If the number of editors does not exceed 100, each editor costs 120 USD/year. Any exceeding editor costs 80 USD/year per person. 3. If the number of viewers does not exceed 200, each viewer costs 70 USD/year. Any exceeding viewer

			costs 40 USD/year per person.
Authorized Users	Number of users	10–50	50–30,000
Data Sources	Proprietary data sources	MySQL PostgreSQL SQL Server Oracle ClickHouse Hive Presto TiDB DM MongoDB	Include all proprietary data sources of Basic Edition
	Cloud data sources	TencentDB for MySQL TDSQL-C for MySQL TDSQL for MySQL TencentDB for SQL Server (dual-server high-availability edition, cluster version) TencentDB for PostgreSQL TencentDB for MariaDB Tencent Cloud TCHouse-D Tencent Cloud TCHouse-P Tencent Cloud TCHouse-C Data Lake Compute Elastic MapReduce (hive component only)	Include all cloud data sources of Basic Edition
	Featured data sources	Excel Upload	Include all featured data sources of Basic Edition and API data sources
Data Engine Capability	Data processing	UI-based multi-table association Calculated Fields Dictionary Tables Parameterized SQL table creation	Include all processing capabilities of Basic Edition
Visual Analysis	Chart components	area chart, metric card, line chart, combo chart (line+bar), bar chart, column	Include all chart components of Basic Edition

		<p>chart, percentage area chart, percentage bar chart, percentage column chart, stacked area chart, stacked column chart, stacked bar chart, waterfall chart, donut chart, pie chart, radar chart, sunburst chart, treemap, word cloud diagram, crosstab, detailed table, spreadsheet, funnel chart, Sankey diagram, scatter chart, dashboard, bubble map, color map, point map, time filter, text filtering, cascading filter, value filter, filter button, image, text, tab component, web component, and other advanced chart components</p>	
	Interactive analysis capabilities	query, filter, chart interaction, drilldown, redirect	All interactive analysis capabilities of Basic Edition
	Theme styles	✓	✓
	Chart cache	✓	✓
	Mobile Side	✓	✓
	Number of pages	Unlimited	Unlimited
	Number of projects built	Number of purchased users *3 (for example, if you purchase 10 users, you can create up to 30 projects)	Unlimited
Featured Data Application	Maximum number of rows per data export	10,000	1, 000,000
Collaboration and Application Capability	Report embedding	✓	Include all report embedding capabilities of Basic Edition and passing parameter authentication for report

			embedding
	Subscription pushing	Email pushing	Email pushing WeCom push
	Self-Service Data Retrieval	-	✓
	Monitoring alarm	-	✓
	Report sharing	Page-level sharing	Page and dashboard-level sharing
	Total number of page sharing/embedding	= Number of purchased users (for example, if you purchase 10 users, you can share/embed up to 10 pages)	= Number of general users * 2 + Number of editors * 1 + Number of viewers * 0.5 (for example, if you purchase 50 general users, 10 editors, and 10 viewers, you can share/embed up to 115 pages)
	Daily number of accessible users for shared/embedded pages	≤ Number of purchased users	≤ Number of purchased users
Amount of storage space	Storage space (used for storing Excel files, cache, and other data)	10 GB storage space	100 GB storage space
Data Security	Permission Management	Support role-based control by administrator, editor, or viewer Support page-level permission applications and approval Support report page permission assignment	Include all permission management capabilities of Basic Edition Support row/column level permissions

Purchase Guide

Last updated: 2025-09-26 16:00:11

This document guides you on how to purchase Tencent Cloud Business Intelligence (BI).

Operation Steps

Entering the Purchase Page

1. Entry 1: On the BI [product introduction page](#) of the official website, click **Buy Now**.
2. Portal 2: If you have applied for BI trial use, you can access the [BI Console](#) and click **Buy Now** on the right side of the overview page.

Entering the Purchase Page

1. Read purchase notes

The purchase notes present the billing rules and other notes for BI. We recommend that you read the notes before purchase.

2. Select configurations

- Package edition: BI has currently two editions, Basic Edition and Professional Edition. The differences between the editions are mainly reflected in the number of users who can use the BI product and product features (for feature comparison, see the table on the purchase page). Generally, small and medium-sized enterprises are recommended to purchase the Basic Edition, while medium and large-sized enterprises the Professional Edition. After purchase, edition upgrades are supported. For details, refer to the [Upgrade Instructions](#) document.
- Purchase duration: One-year or two-year options are available. After purchase, you can extend the usage duration through renewal. For details, refer to the [Renewal Instructions](#) document.
- Number of packages: The number of packages corresponds to the number of purchased users. If you purchase the Basic Edition, 10–50 users can be authorized. If you purchase the Professional Edition, 50–30,000 users can be authorized.

3. Select other configurations

- Auto-renewal: To automatically renew your BI upon expiration to avoid service unavailability or resource termination due to untimely renewal, select this option (optional).
- Agreement terms: Selecting this option means that you have fully read, understood, and accepted all terms of the agreement. This option is required. Purchases cannot proceed if this option is

unselected.

Other Configurations

Auto-Renewal Auto-renew by month(s) upon expiration when the account balance is sufficient.

Terms and Conditions I have read and agree to [Business Intelligence Service Level Agreement](#)

4. Confirm fees

When the configuration is completed, you can confirm the configuration fees at the bottom. The strikethrough price is the original price, and the orange highlight price is the discount price and also the settlement price. After confirming that the information is correct, click **purchase now** to go to the order confirmation page.

Configuration Fee


USD

Buy Now

Entering the Order Confirmation Page

On this page, you can further confirm the content and price of your purchase, and choose whether to use the promo voucher in your account. After confirming that the information is correct, click **Submit Order** to make a payment.

Please confirm the following product information [Go Back to Modify Configuration](#)

Product List


sp_bi_professional

Version: Business Intelligence (Professional Edition) Unit Price: USD/month

Number of general users: 50 Quantity: 1

Users with edit permission: 0 Payment Mode: Prepaid

Users with view permission: 0 Term: 1month


USD

Discounts and Vouchers

[Promo voucher](#)

Use promo voucher

No available Promo voucher

Check the Fees

sp_bi_professional x1 USD

Upfront Payment: USD

Tax: +0.00 USD

Total USD

Submit Order

In case of order submission failure, it means you have purchased BI and can only renew or upgrade. Repeat purchase is not allowed.

Purchase Successful

After payment is successful, you will go to the success page. You can now click **Go to Console** to navigate in the BI Console and get started.

If you want to enter the BI Console again, click **Get Started** on the product introduction page (need to use a purchased account to log in. Otherwise, "Free Trial" will be displayed for accounts not logged in or not purchased) or [log in here](#).

Upgrade Instructions

Last updated: 2025-09-19 14:51:17

Tencent Cloud Business Intelligence (BI) allows users to upgrade their package edition to their business needs.

Scenarios

If the purchased package does not meet your business needs, you can upgrade it through the console. If the current edition is Basic Edition, you can upgrade it to Basic Edition with more users or Professional Edition.

Operating procedure

1. Log in to the [BI Console](#), then click **Upgrade** in the version information.
2. Your current package will be displayed, including the edition and number of authorized users. Select the target configuration and the number of packages. For example: the original package is Professional Edition with 1000 users, and now it is upgraded to Professional Edition with 1100 users.

Adjust configuration

Current configuration	Product	Edition	Authorizable users	Expiration time
	Tencent Cloud BI	Professional	70 ⓘ	2025-08-24 17:30:15

Target configuration	Product	Edition	Authorizable users	Expiration time
	Tencent Cloud BI	Professional	70 ⓘ	2025-08-24 17:30:15

General Users

- Professional Edition includes 50 free General users.
- Can be added as project members with assignable roles: Admin, Editor, Viewer or member..
- Additional general users: 280 USD/user/year

Editor Users

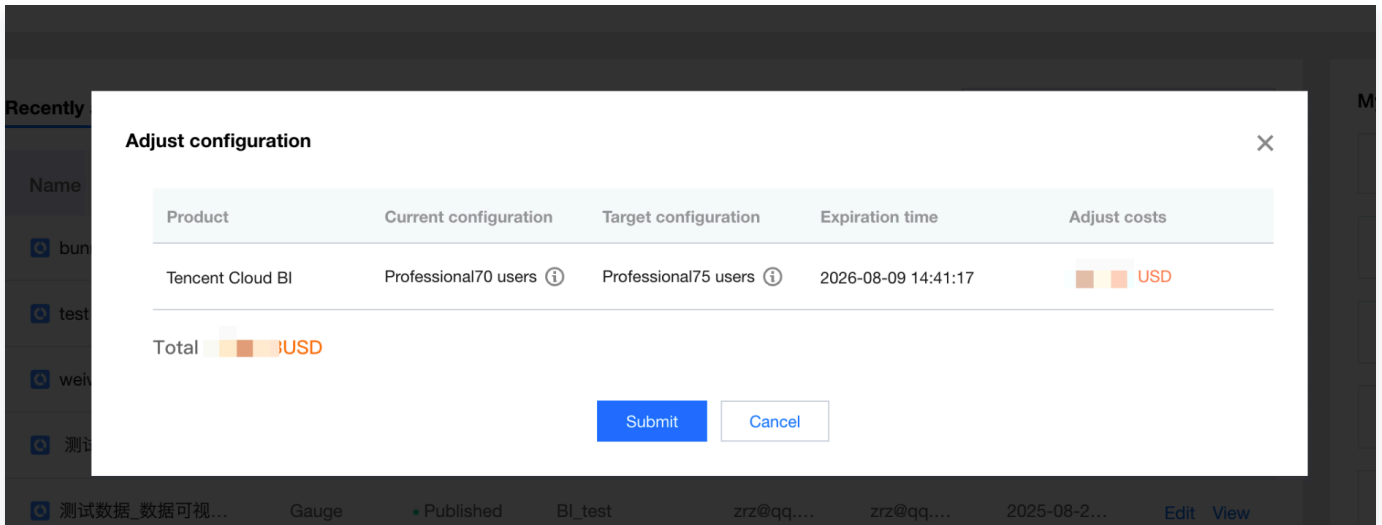
- Can be added as project members with assignable roles: Editor, Viewer or member.
- Tiered pricing. First 100 editor users: 120 USD/user/year, beyond 100 editor users: 80 USD/user/year

Viewer Users

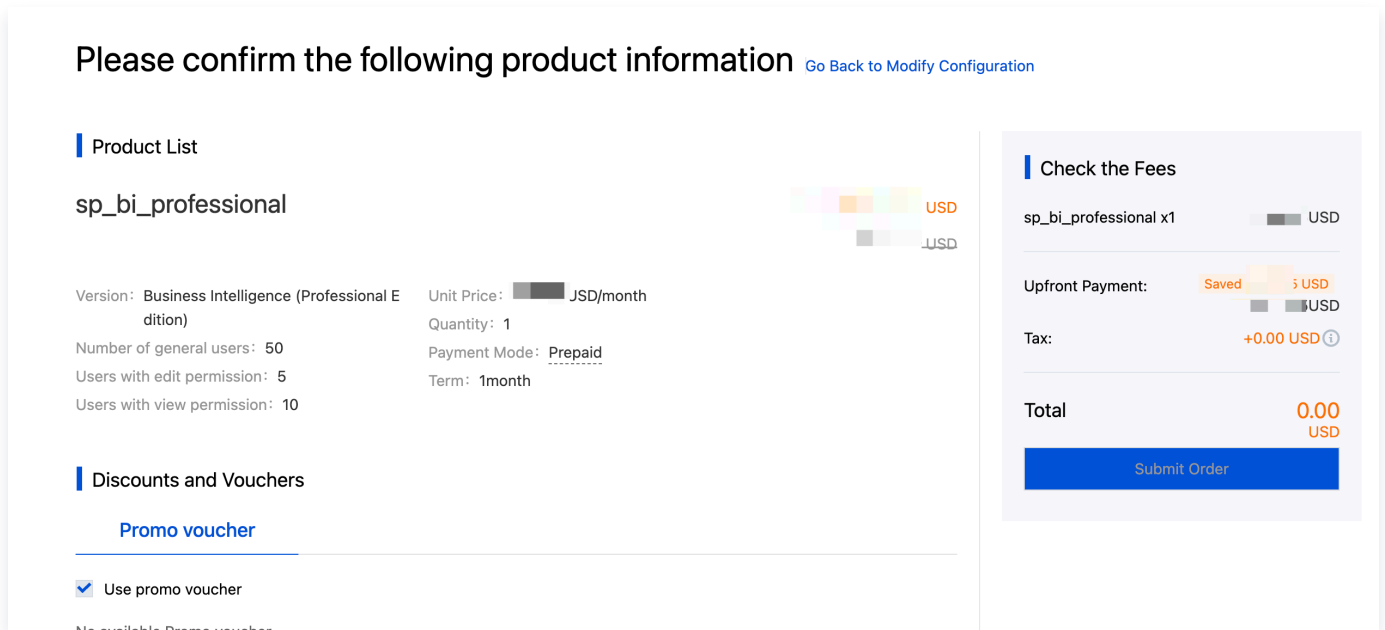
- Can be added as project members with assignable role: Viewer
- Tiered pricing. First 200 viewer users: 70 USD/user/year, beyond 200 viewer users: 40 USD/user/year.

Adjust costs **Calculating cost...**
[View purchase guide](#)

3. Click **Confirm Configuration**, then the core upgrade information will be displayed again for your confirmation, including the current configuration, target configuration, expiration time, and adjust costs. Upon confirmation, click **Submit** to go to the order confirmation page.



4. On the order confirmation page, you can further confirm your upgrade content and costs, and choose whether to use the promo voucher in your account. After confirming that the information is correct, click **Submit Order** to make a payment.



5. After successful payment, you will go to the configuration update success page. The upgrade process is now complete. Click **Enter Console** to navigate in the BI console and use the upgraded package.

Description of the adjust costs

The formula to calculate the adjust cost is as follows: [Unit price of new configuration × Remaining duration × Discount – Unit price of previous configuration × Remaining duration × Discount]. Both the unit price and the remaining duration are measured in months.

Renewal Instructions

Last updated: 2025-09-19 14:51:17

Tencent Cloud Business Intelligence (BI) allows users to renew based on their business needs, extending the product usage period.

Renewal Scenarios

- From 7 days before the product expires up to the expiration date, a prompt bar will appear at the top of the console to notify you to renew. After renewal, the validity period of the product will be extended.
- After the product expires, it is no longer available. You can renew to restore normal usage.

Note

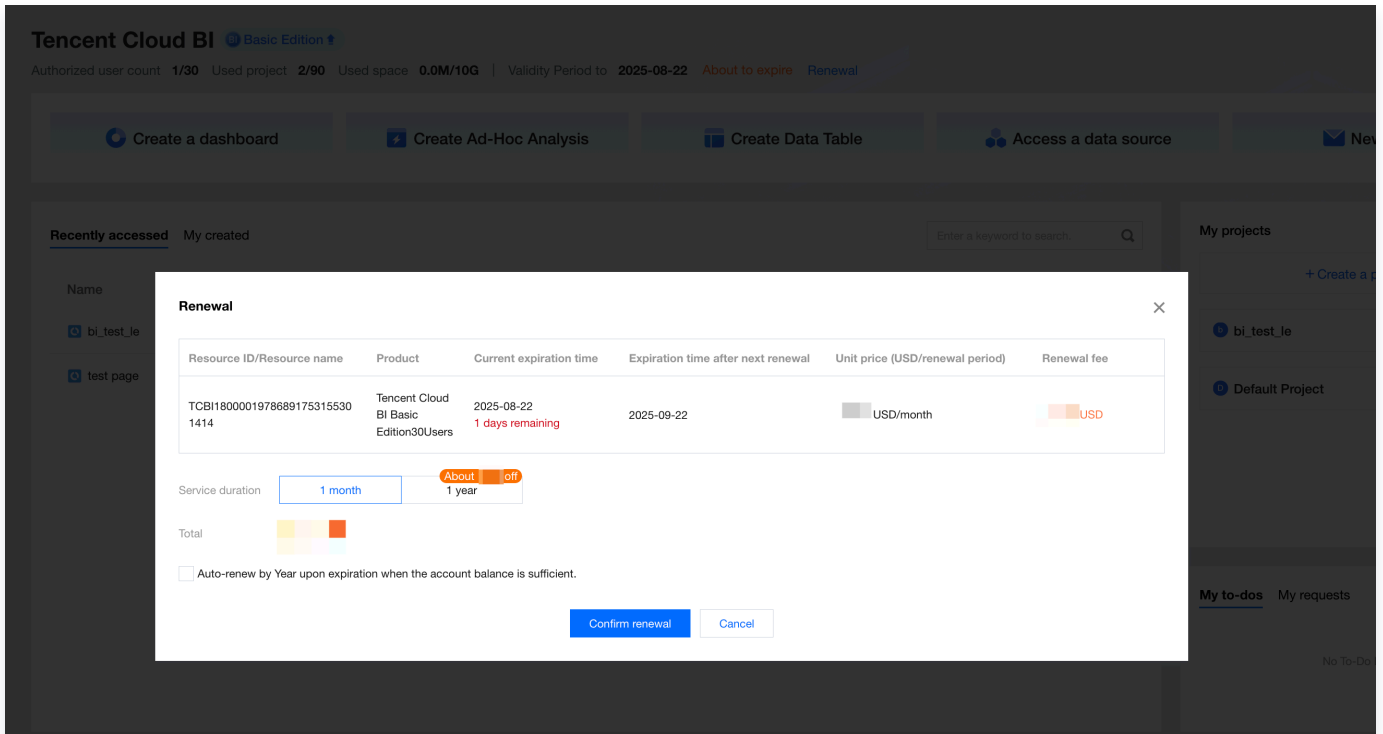
If the product expires for more than 30 days without renewal, your data (including report configuration information and data tables) will be deleted and cannot be recovered. If you want to retain your data, please renew the product on time.

Operating Procedure

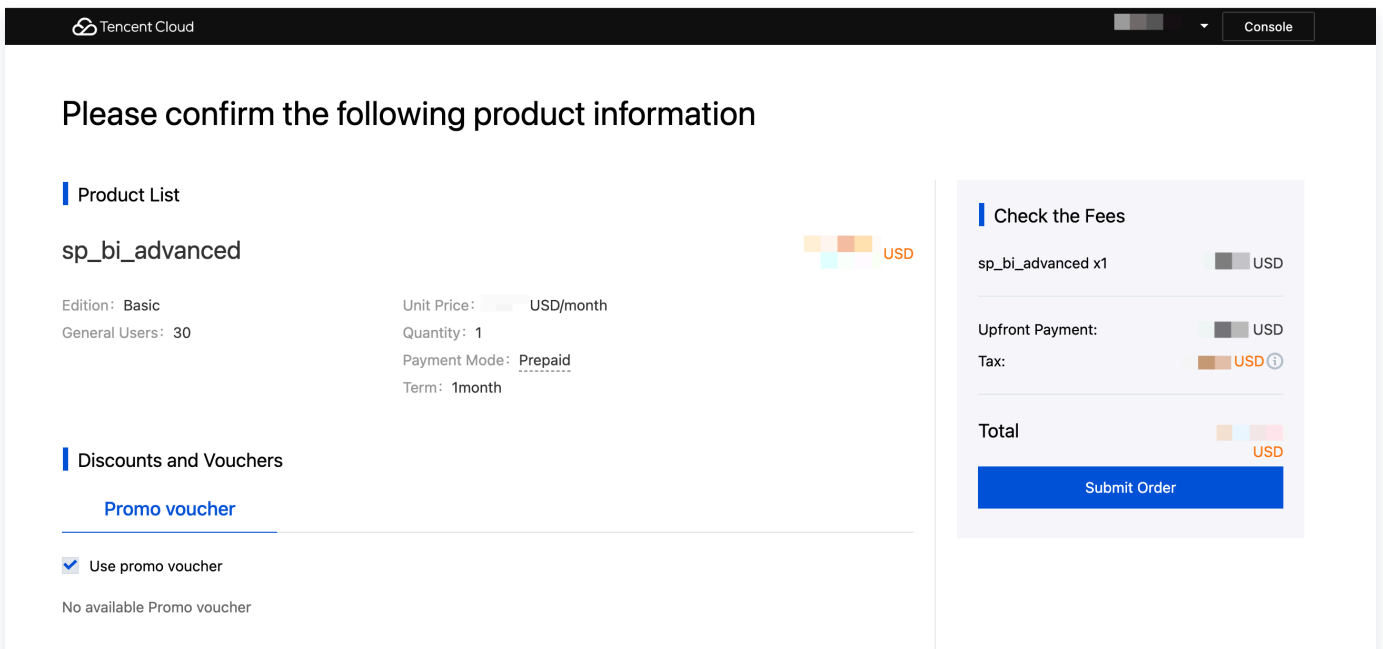
1. Log in to the [BI console](#), then click **Renew Now** in the edition information on the right (This is a permanent entry. You can also trigger the renewal process through the entries provided for products that are about to expire or have already expired).

The screenshot shows the Tencent Cloud BI console interface. At the top, the 'Tencent Cloud BI' header includes 'Professional Edition' and a 'Renewal' button highlighted with a red box. Below the header, there are several action buttons: 'Create a dashboard', 'Create Ad-Hoc Analysis', 'Create Data Table', 'Access a data source', and 'New push'. The main content area features a 'Recently accessed' table with columns for Name, Type, Status, Project, Creator, Modifier, Last Modification, and Operations. The table lists two items: 'Internet Operations Data Da...' and 'Filter'. On the right side, there is a 'My projects' section with a '+ Create a project' button and a list of projects including 'demo' and 'test111'.

2. The current expiration time, new expiration time after renewal, and renewal cost will be displayed. Click **Confirm Renewal** to go to the order confirmation page.



3. On the order confirmation page, you can further confirm your renewal content and cost, and choose whether to use the promo voucher in your account. After confirming that the information is correct, click **Submit Order** to make a payment.



4. After the successful payment, you will go to the following page. The renewal process is now completed. Click **Enter Console** to be redirected to the BI console and continue to use the product.

5. You can also renew the product through [Renewal Management](#) in the Billing Center by selecting "Business Intelligence (BI)" as the product category.

