

Tencent Cloud Training and Certification

Certification Examination

Product Documentation



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Certification Examination

Certification Overview

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[Tencent Cloud Certification](#) includes two modules: Career Certification and Specialty Certification.

Career Certification

Career Certification: The technical competency certifications in fields such as Cloud Computing, Big Data, and AI, designed to advance career development and enhance industry competitiveness.

Provide certification paths in the technical areas of Cloud Computing, Big Data, Database etc. Each direction contains three certification levels: TCCA(Associate), TCCP(Professional), TCCE(Expert).

Specialty Certification

Specialty Certification: The Tencent Cloud product competency certifications based on technical requirements, involving different job positions; designed to meet enterprises' demands for specialized skills.

Certification Registration and Examination Guide

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This guide is applicable to individual purchase scenarios: Please register for the Tencent Cloud Certification with your [Individual Identity Verification](#) account. The complete process includes three steps: purchase, schedule, and examination.

Purchase

1. Log in to [Tencent Cloud Training and Certification](#), select certification subjects (taking "Tencent Cloud Computing Associate Engineer" certification as an example), and click the certification name.
2. On the certification details page, click **Purchase now**.
3. Read and agree to the terms of service, and then click **Place Order**. You can place an order for certification in the following two ways. For details on the terms of service content, please refer to [Tencent Cloud Certification Exam Terms of Service](#)
 - (1) Pay directly or use Promo Voucher
 - (2) Redeem: If you have a redeem code applicable to the registration subject, you can also click **Redeem Code** to place an order using the redeem code.
4. Confirm product information and complete payment or redeem.

Schedule

Exam Schedule

After purchase completion, you can go to [Order Management](#) to schedule an examination.

1. Select the subject for which you need to schedule an examination, and click **Schedule Exam**.

Note:

The validity period of the certification order is 1 year. After expiry, the order will become invalid and the examination reservation cannot be performed; plan reasonably and reserve the examination within the validity period of the order.

You will receive a reminder that your order is expiring soon via [Tencent Cloud Message Center](#), email, and SMS 90 days, 60 days, 30 days, and 15 days before the order expires.

2. Read and fully understand information such as the personal data privacy disclosure statement, and then click **Next**.
3. Fill in your personal information, and then click **Next**.
4. If the examination time you plan is within the available date range, click **Schedule**.

5. Read and fully understand information such as examination requirements and rules for making changes or canceling the appointment, and then click **Next**.

6. Read and fully understand information such as the personal data privacy disclosure statement, and then click **Next**.

7. Select the examination location, start date, and end date for the examination appointment as needed, and then click **Next**.

Note:

The selection of the start date and end date is limited to the purchase date.

8. Select the examination location, date, and time as needed, and then click **Next**.

9. Confirm information such as First Name, Last Name, ID Number, Mobile Phone, and Email Address, and then click **Next**.

10. Confirm that your personal information and examination appointment is correct, and then click **Complete Appointment**; after completing the schedule, you will receive an appointment information via SMS and email.

Apply for Extension or Cancel Exam

You can go to [Certification Records](#) to apply for extension or cancel the exam for free **72 hours before** the scheduled examination time. Apply for Extension or Cancel Exam are not supported within 72 hours of the scheduled examination time.

Refund Policy

Refund rules and refund process, please refer to [Refund Policy](#).

Examination

Take an Exam

You can log in to [Certification Records](#) and click **Go To Exam** to see examination time, address and identification requirements, etc.; or you can have related information through the SMS and email notifications received after completing the examination appointment.

Note:

Arrive 30 minutes before your appointment time to allow sufficient time to complete the sign-in procedure. If you arrive late, you may not be able to take the exam.

Please carry any one unexpired proof identification issued officially by the government, containing your name and recent photo, such as: driving license, ID card or passport issued by the government.

Grade Inquiry

You can go to [Certification Records](#) to query the certification results and certificate (if passed) three days after the theoretical exam.

Certificate Validity Description

The certificate is valid for 2 years from the date of release of the most recent passing grade. If you need to hold a valid certificate, please re-register for the exam after the certificate is nearing its expiration or has expired.

Redeem Code Purchase and Usage Guide

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This guide is applicable to enterprise purchase scenarios: the scenario where a [Corporate Identity Verification](#) root account purchases Tencent Cloud Certification Exam eligibilities in bulk and then assigns them to [Individual Identity Verification](#) root accounts for use.

Purchase Redeem Code

Before purchase, please go to [Console](#) to confirm that your currently logged-in Tencent Cloud account has completed enterprise identity verification and the [User Type](#) is a root account.

Select a certification subject in [Tencent Cloud Training and Certification](#), click **Purchase now**, and you can place an order and make payment according to the page instructions; after purchase is completed, you will receive a purchase success notification through [Tencent Cloud Message Center](#) and email.

Use the Redeem Code

You can log in to [Redeem Code Management Platform](#) to manage orders and redeem codes. The feature introductions of each template in the management backend are as follows.

Overview

The overview page includes Redeem Code Overview, Quick Links and Registration.

Redeem Code Overview is used to show the number of purchased redeem codes, the number of used redeem codes, and summary information of the number of registrations, references, and passes.

Quick links are used to provide commonly used entry links.

Registration for the examination is used to display summary information of the number of registrations, references, passes and the pass rate by certification subjects; click **View Details** to view examinee details.

View Bills

The View Bills page is used to show order details. Click **View Redeem Code** to view details of the redeem codes included in the order; click **Refund** to apply for a self-service refund.

Note:

Only one refund is supported per order. If there is a redeem code in a bound status that needs a refund, unbind it manually in [Redeem Code Management Platform](#) first and then apply for a refund.

The order validity period of the certification examination product is 1 year. After expiry, the redeem codes included in the order will also become invalid. Allocate and use the redeem codes within the order validity period.

90 days, 60 days, 30 days, and 15 days before order expiration, you will receive an expiration reminder for the order via [Tencent Cloud Message Center](#) and email.

Redeem Code Management

The Redeem Code Management page supports search and filter and data export based on dimensions such as redeem code, certification subjects, order number, and redeem code status.

After you provide the redeem code to the examinee, the examinee can choose to place an order in the way of "Redeem Code" when registering for the corresponding subject. After the registration is completed and before the exam is reserved in this way, the status of the corresponding redeem code will change to Bound.

Note:

View results: Results can be viewed when the redeem code status is Completed.

Unbind: Unbinding is supported when the redeem code status is Bound. After unbinding, the examinee will not be able to take the certification examination. Meanwhile, the redeem code status will change to Unused.

Regenerate the redeem code: When the redeem code status is Unused, regenerating the redeem code is supported. Meanwhile, the original redeem code will be invalidated.

Data Statistics

The Data Statistics page is used to show examinee details. It supports search and filter and data export based on dimensions such as examinee's name, certification subjects, and examination type.

Refund Policy

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Refund Rule

For individual account purchases, Tencent Cloud Certification supports refund operations when the exam has not been scheduled. You need to submit a refund request through the order within the order validity period. Refunds are not provided if the order validity period is exceeded. The specific time range is from the time you complete the Payment Order to the first feedback time.

If there is a suspected abnormality or malicious refund, Tencent Cloud reserve the right to reject the refund application. Vouchers (vouchers/discount coupons) used during the purchase cannot be returned. Non-voucher payments will be refunded to the payer's Tencent Cloud Account according to the payment method and payment ratio.

Refund Process

1. Log in to [Tencent Cloud Certification](#), and enter the [Order Management](#) page.
2. Select the product subject to be refunded, click **Request a Refund** to enter the refund page and **Confirm**.
3. You can view return orders on the [Order Management](#) page. If the order status is Refunded, you can view the payment in the [Expense Center](#).