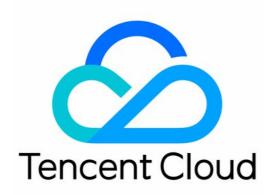


# **Tencent LearnShare**

# Purchase Guide Product Documentation





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# Purchase Guide

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## **Billing Overview**

Tencent LearnShare Professional Version adopts annual subscription, for at least 1 year. After purchase, you can access the modules for the 3 major scenarios, namely, enterprise training, knowledge management, and corporate culture, as well as the features such as documentation, trainings, exams, voting, and LeAsk, achieving a one-stop intelligent learning community for enterprise management.

To further enhance employee efficiency, you can further purchase the Tencent LearnShare AI Assistant that is available 24/7 to help improve knowledge productivity in scenarios such as knowledge creation, content generation, and Q&A.

### Notes:

The purchase of the Tencent LearnShare AI Assistant should be made after the purchase of the Tencent LearnShare Professional Version. To place an order successfully, the number of licenses and purchased duration of the AI Assistant should be the same with the Professional Version.

For different license ranges, the storage space and data usage configurations are as follows:

| Number of Licenses | Storage Space and Data Usage Description |
|--------------------|--|
| 30-200 licenses    | 500 GB storage space and 5 TB data usage |
| 201-500 licenses   | 1 TB storage space and 10 TB data usage  |
| 501-1000 licenses  | 2 TB storage space and 20 TB data usage  |
| 1001-2000 licenses | 3 TB storage space and 30 TB data usage  |
| > 2001 licenses    | 5 TB storage space and 50 TB data usage  |

### Notes

The Code is the unique identifier of your LearnShare service. Without it, you will be unable to place orders.

Ensure that you have already purchased the Tencent LearnShare Professional Version when purchasing the Tencent LearnShare AI Assistant, otherwise, the order cannot be placed.

Refund request without a reason is not supported after the purchase. Please purchase with caution. If you encounter any problems during the purchase process, you may contact customer service.



## **Purchase Methods**

1. Register in Tencent LearnShare Homepage, and then obtain the Code, the unique identifier, in LearnShare Admin console > Settings > Basic Info > Company Code.

| 2023   |      | Basic Info<br>Company Code  |
|--|------|---|
| <ul> <li>Home</li> <li>Platform</li> </ul>       | ., т | Tencent Cloud   |
| Operation  | ~    | account P Bind After binding the Tencent Cloud account used by the enterprise / organization, you can use the account to purchase products / Issue invoices and other operations                                    |
| B Module   | N    | Name Display O Name O Alias Alias The nickname feature is about to be removed from the shelves. It is recommended that you choose the name or alias as the display field.   |
| Management                                       | ~    | WeChat After following WeChat Workplace, members can receive Lexiang messages in WeChat.  |
| Management                                       | ~ V  | Workplace   |
| development                                      | ~    | Upload  |
| management                                       | ~    | Beginner's  |
| Management                                       | ~    | Clear Data Clear System Initialization Data After removal, all the system initialization data such as application and operation content published by the secretary will be deleted completely and cannot be recover |
| Management                                       | ~    | Please proceed with caution.  |
| <ul> <li>Contacts</li> <li>Management</li> </ul> |      | Write off an enterprise After logging out, all application content, address book and member usage data of the platform will be deleted, and all members will not be able to enter, please proceed with              |

2. Visit the Tencent LearnShare Professional Version and the AI Assistant purchase pages to configure the specific purchase parameters.

The Tencent LearnShare Professional Version purchase page is as follows:

| LearnSha  | re Professional Version New Purchase  |  |
|---|---|--|
| Purchase Note   | NS CONTRACTOR OF CONT |  |
| Billing Rule Learn  | Share Professional Version adopts annual subscription, for at least 1 year.   |  |
| Select Configu  | iration   |  |
| Description   | <ul> <li>Less than 200 licenses include 500 GB storage space and 5 TB data usage.</li> <li>201-500 licenses include 1 TB storage space and 10 TB data usage.</li> <li>501-1000 licenses include 2 TB storage space and 20 TB data usage.</li> <li>1001-2000 licenses include 3 TB storage space and 30 TB data usage.</li> <li>More than 2001 licenses include 5 TB storage space and 50 TB data usage.</li> </ul>  |  |
| License Range   | <b>1–5000</b> 5001–10000 10001–20000 20001–50000 >50000   |  |
| Select Quantity   | License - 30 +  |  |
| Purchased Duration  | 1 year     2 years     3 years  |  |
| Tencent LearnShare<br>Code  | Enter the LearnShare Code. Validate   |  |
|   | Please enter the correct Code of your LearnShare account to activate the service. The Code is the unique identifier of your Tencent LearnShare service, which can be obtained in Admin console > Settings > Basic Information > Company Code.   |  |
| Effective Date  | Select date   |  |
| Please confirm the effective date, the service you purchased will officially take effect from the start date. |   |  |
|   | Configuration Fees Purchase No  |  |

The Tencent LearnShare AI Assistant purchase page is as follows:



| LearnShare Module Purchases |   |  |  |
|-----------------------------|---|--|--|
| Purchase Notes              |   |  |  |
| Note Purchase is limited    | to the valid period of the paid version, and the licenses of purchases must equal the total number of licenses of LearnShare.   |  |  |
| Select Configuration        | n   |  |  |
| Select Module               | Al Assistant  |  |  |
| Service Activation          |   |  |  |
| Tencent LearnShare Code     | Enter the LearnShare Code. Validate   |  |  |
|                             | Please enter the correct Code of your LearnShare account to activate the service. The Code is the unique identifier of your Tencent LearnShare service, which can be obtained in Admin console > Settings > Basic Information > Company Code. |  |  |
| Effective Date              | Select date Select date   |  |  |
|                             | Please confirm the effective date. This is the validity period during which your purchased service is valid.  |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             |   |  |  |
|                             | Configuration Fees Purchase Now   |  |  |

3. After the order is successfully paid, LearnShare will automatically activate the purchased items.



