

# Gateway Load Balancer

## GWLB Policy

### Product Documentation



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# GWLB Policy

## Privacy Policy

Last updated : 2024-12-16 17:25:24

### 1. INTRODUCTION

This Module applies if you use Gateway Load Balancer (“**Feature**”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3. AVAILABILITY

This Feature is available to users in globally.

### 4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
<b>Log Data:</b> APPID, UIN, ID, Device model, Region (selected server location), Source IP, Client IP, Destination IP address, Request ID, Error message.	We use this information to provide the Feature to you, including for maintenance and troubleshooting of the Feature. Please note that this information is stored in our Cloud Audit feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

### 5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

### 6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Log Data: APPID, UIN, ID, Device model, Region, IP	Such data is stored until you terminate/delete your Tencent Cloud International account, or upon your request to delete such data (whichever

address, Client IP, Source IP,  
Request ID, Error message.

is earlier), in which case we will delete this data immediately upon such termination or deletion request.

# Data Processing and Security Agreement

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## 1. BACKGROUND

This Module applies if you use Gateway Load Balancer (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Network Data: Destination IP address, Client IP, Source IP, User IP, Details of the instance.	We only process this data for the purposes of providing the Feature to you.

## 3. SERVICE REGION

As specified in the DPSA.

## 4. SUB-PROCESSORS

As specified in the DPSA.

## 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Network Data: IP address, Client IP, Description, Source IP, User IP.	We retain such data until you terminate/delete your Tencent Cloud International account, or upon your request to delete such data (whichever is earlier), in which case we will delete this data immediately upon such termination or deletion request.

You can request deletion of such personal data in accordance with the DPSA.

## 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from data subjects in respect of the processing of their personal data (as applicable) in respect of the Feature (including for the purposes of providing the Feature), in accordance with applicable laws and so as to enable us to comply with applicable laws. You agree you will indemnify and hold Tencent harmless from and against all claims, liabilities, costs, expenses, loss or damage (including consequential losses, loss of profit and loss of reputation and all interest, penalties and legal and other professional costs and expenses) incurred by Tencent arising directly or indirectly from a breach of this requirement.

This Feature is not intended for the processing of sensitive data. You must ensure that this Feature is not used to transfer or otherwise process any sensitive data by you or your end users.

You acknowledge, understand and agree that (i) we do not make any representation or warranty or give any undertaking that this Feature will be in compliance with any applicable laws or regulations, and (ii) any reliance on or use of this Feature is at your sole risk.