

# CloudApp

## CloudApp Policy

### Product Documentation



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# CloudApp Policy

## Privacy Policy

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### 1. INTRODUCTION

This Module applies if you use CloudApp (“**Feature**”). This Module is incorporated into the privacy policy located at (“**Privacy Policy**”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

### 2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

### 3. AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

### 4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
<b>Resource Management and Monitoring Data:</b> UIN, sub-account UIN; Resource information (information relating to cloud resource(s) you purchase and deploy in the use of the Feature, including resource name, resource ID, resource creation/transaction time); Your application information (application ID, application name); Timestamp, creation time, status, request time, execution time;	We use this information to provide the Feature to you and ensure the Feature functions as required.  Please note this data is stored and backed up in our TencentDB for MySQL feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

Error message, single step debugging information, log state		
<b>Troubleshooting Data:</b> Resource creation time, type, parameters, return codes, and error content	We use this information for troubleshooting. Please note this data is stored and backed up in our TencentDB for MySQL feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

## 5. HOW WE DISCLOSE AND STORE YOUR PERSONAL INFORMATION

As specified in the Privacy Policy.

## 6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Resource Management and Monitoring Data	We retain such data until you terminate your use of the Feature or delete this data from the Feature, in which case we will delete such data within 30 days thereafter.
Troubleshooting Data	We retain such data until you terminate your use of the Feature or delete this data from the Feature, in which case we will delete such data within 30 days thereafter.

# Data Processing And Security Agreement

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## 1. BACKGROUND

This Module applies if you use CloudApp ("**Feature**"). This Module is incorporated into the Data Processing and Security Agreement located at ("**DPSA**"). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

## 2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Configuration Data: UIN, sub-Account UIN, name of the cloud resources purchased, the corresponding regions and period for deployment, payment method, size of disk, targeted network of the customer, security/blocking rules for incoming and outgoing traffic in the network	We only process this data for the purpose of providing the Feature to you in accordance to your specific configuration. Please note that this data is stored and backed up in our TencentDB for MySQL feature.
<b>Log Data:</b> UIN, sub-Account UIN, event types (such as where cloud resources are created and destroyed, date and details of events)	We process this data for the purpose of providing the Feature to you, including logging and generating your record of the operational status of the cloud resources according to your specific configuration. Please note that this data is stored and backed up in our TencentDB for MySQL feature.

## 3. SERVICE REGION

As specified in the DPSA. The main and backup servers for this Feature are in Singapore.

## 4. SUB-PROCESSORS

As specified in the DPSA.

## 5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Configuration Data	We retain such data until you terminate your use of the Feature or delete this data from the Feature, in which case we will delete such data within 30 days thereafter.
Log Data	We retain such data until you terminate your use of the Feature or delete this data from the Feature, in which case we will delete such data within 30 days thereafter.

You can request deletion of such personal data in accordance with the DPSA.

## 6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.