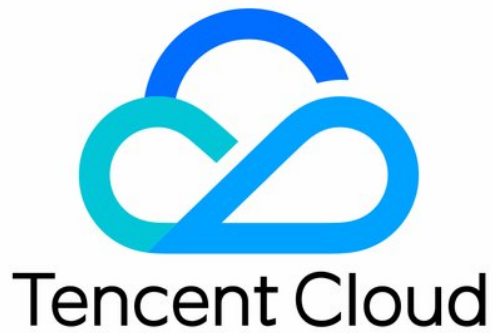


# CloudApp

## FAQs

### Product Documentation



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# Contents

FAQs

User-Related Issues

# FAQs

## User-Related Issues

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### **What to Do If You Can'T Find the Application View after Entering the Tencent Cloud Console?**

Clickable. [CloudApp - Application View](#) for direct access to the application view.

### **What Is the Relationship between Software and Cloud Resources? Do They All Need to Be Purchased?**

Software and cloud resources both need to be purchased (the platform currently provides only free software). Software and cloud resources jointly compose an application (product). Purchasing a product means purchasing both software and cloud resources. The relationship between software and cloud resources can be understood as cloud resources being hardware, and software depending on hardware with certain configurations (such as underlying computation, storage, network, database, etc.) to run normally. Different software depends on different cloud resources. When purchasing, first select specific software and cloud resource configurations, then pay for the software (free software will automatically skip payment), and finally place an order and pay for cloud resources automatically during installation.

### **Is Automatically Deducting Fees Used for Paying for Cloud Resources?**

Yes, fees for cloud resources are automatically deducted. For software, you need to pay manually first. Then, during the installation process, an order for cloud resources will be automatically placed and fees will be deducted from your balance. So it's recommended to confirm in advance that your balance is sufficient. Except for the order placement process, there are also differences in fee calculation between cloud resources and software. The fees for cloud resources need to be calculated based on your actual consumption, while the fees for software can be determined when the selection is completed.

### **Where to Find the Application after Installation?**

1. Enter [Application View](#).
2. Enter the application name in the search box and you can find the application. Click the card to enter the application dashboard for further viewing and management.