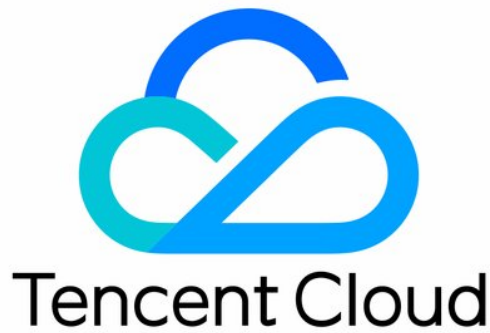


Tencent Interactive Whiteboard

TIW Policy

Product Documentation



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Contents

TIW Policy

Privacy Policy

Data Processing And Security Agreement

TIW Policy

Privacy Policy

Last updated : 2024-12-04 09:56:58

1. INTRODUCTION

This Module applies if you use Tencent Interactive Whiteboard (“**Feature**”). This Module is incorporated into the privacy policy located at (“[Privacy Policy](#)”). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
User Data: Anonymous user ID (of end user), device model, operating system version, browser version, network mode, and network address	We only process this data for the purposes of ensuring the Feature functions as required, and to improve and manage the Feature and its functions. Please note that this data is stored and backed up in our TencentDB for MySQL (MySQL) feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Log Data: Network mode, type and status, network quality data, anonymous user ID (of end user),	We only process this data for the purposes of providing the Feature to you and your end users, including to maintain the	We process this information as it is necessary for us to

<p>operation/action performed by the end user with the whiteboard, date and time of using the whiteboard, client network address (including region)</p>	<p>operation of the Feature, optimize you and your end users' experience of the Feature, ensure the security of your account, and comply with applicable laws and regulations. Please note that this data is stored and backed up in our MySQL feature.</p>	<p>perform our contract with you to provide the Feature.</p>
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5. HOW WE SHARE AND STORE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
User Data	Stored for up to 30 days.
Log Data	Stored for up to 180 days (unless you terminate your use of the Feature, in which case we will delete this data within 30 days of termination).

Data Processing And Security Agreement

Last updated : 2023-05-29 15:50:34

1. BACKGROUND

This Module applies if you use Tencent Interactive Whiteboard (“**Feature**”). This Module is incorporated into the Data Processing and Security Agreement located at (“**DPSA**”). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Metadata and Operational Status Data: Configuration information (such as permissions assigned relating to the use of whiteboard features), location and shapes of elements on the whiteboard	We only process this data for the purposes of providing the Feature to you and your end users, including in accordance to your specific configuration. Please note that this data is stored and backed up in your private COS, or our TencentDB for MySQL (MySQL) feature (if you have no private COS).
Whiteboard Data: Whiteboard recording file, Whiteboard transcoding file	We only process this data for the purposes of providing the Feature to you. Please note that this data is stored and backed up in your private COS, or our Cloud Object Storage (COS) feature (if you have no private COS).

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Metadata and Operational Status Data	We retain this data until you destroy the whiteboard room, or until you request deletion of such data, in which case we will delete such data within 30 days.
Whiteboard Data (whiteboard recording file)	In your private COS: Stored for the retention period determined by you. In our temporary COS (if you have no private COS): Stored for 3 days.
Whiteboard Data (whiteboard transcoding file)	In your private COS: Stored for the retention period determined by you. In our temporary COS (if you have no private COS): Stored for 7 days.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.

This Feature is not intended for the processing of sensitive data. You must ensure that this Feature is not used to transfer or otherwise process any sensitive data by you or your end users.

You represent, warrant and undertake that you shall obtain and maintain all necessary consents from end users in respect of the processing of their personal data (including content data) in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws.