

Tencent Ecard

Purchase Guide

Product Documentation



Tencent Cloud

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You can contact us in the following ways to enjoy personalized presales consultation.

Email

Feel free to contact us for business consultation and technical support at EMPdept@tencent.com.

To help us make a prompt and accurate reply, detail your project conditions, requirements, or problems as much as possible in the email, and we will reply to you as soon as we can.

Presales inquiry

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In addition, you can call our 24/7 customer service to talk to us directly. Below are our global customer service hotlines:

- Hong Kong (China): +852 800 906 020 (toll-free)
- US: +1 844 606 0804 (toll-free)
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