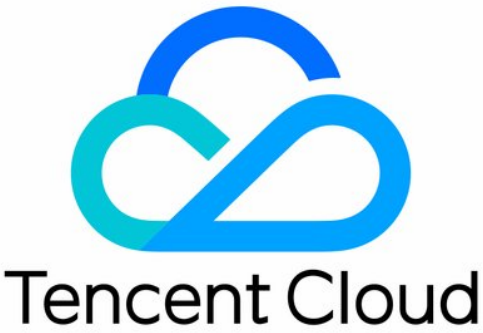
Text To Speech

Related Agreement

Product Documentation



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Contents

Related Agreement
- Service Level Agreement
- Privacy Policy
- Data Privacy And Security Agreement

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Related Agreement

Service Level Agreement

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For details, see TTS Service Level Agreement.

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Privacy Policy

Last updated：2025-01-23 17:41:12

1. INTRODUCTION

This Module applies if you use the Text-To-Speech feature (“Feature”). This Module is incorporated into the privacy policy located at Privacy Policy. Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally, but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Monitoring Data: APPID, interface name, result, Call ID, start and end call time, region, fee, interface call volume	We use this information for the purpose of providing the Feature to you, and for troubleshooting and performance analysis.Please note that this data is collected by, and stored in, our Cloud Monitor feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Operation Log: APPID, Call ID, timestamp, single step debugging information, desensitization request and response	We use this information to ensure the Feature functions as required and to analyze the reasons for errors or failures and troubleshoot such problems.Please note that this data is collected by, and stored in, our Cloud Log Service feature.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.

5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

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6. HOW WE SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

7. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Monitoring Data	Stored for 2 months.
Operation Log	Stored for 7 days.

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Data Privacy And Security Agreement

Last updated：2025-01-23 17:41:58

1. BACKGROUND

This Module applies if you use the Text-To-Speech feature ("Feature"). This Module is incorporated into the Data Processing and Security Agreement located at DPSA. Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Text data uploaded by your end users	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our Cloud Object Storage feature for this purpose.
Audio results generated from the text data (APPID, UIN, audio URL, voice type, create time)	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our TencentDB for MySQL feature for this purpose.

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Text data uploaded by your end users	Automatically deleted after 24 hours, or when you request deletion of such data (upon which such data will be deleted immediately) (whichever is earlier).
Audio results generated from the text data	Automatically deleted after 7 days, or when you request deletion of such data (upon which such data will be deleted immediately)

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	(whichever is earlier).

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data or that parental consent is obtained for individuals under the minimum age. This may be different depending on the jurisdiction in which an end user is located.
You represent, warrant and undertake that you shall obtain and maintain all necessary consents from end users in respect of the processing of their personal data in respect of the Feature, in accordance with applicable laws and so as to enable us to comply with applicable laws.

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