

Tencent Cloud TI Platform

Related Agreement

Product Documentation



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Service Level Agreement

Last updated : 2025-01-23 17:35:19

For details, see [Tencent Cloud TI Platform Service Level Agreement](#).

Privacy Policy

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1. INTRODUCTION

This Module applies if you use TI Platform (**Feature**). This Module is incorporated into the privacy policy located at ([Privacy Policy](#)). Terms used but not defined in this Module shall have the meaning given to them in the Privacy Policy. In the event of any conflict between the Privacy Policy and this Module, this Module shall apply to the extent of the inconsistency.

2. CONTROLLERSHIP

The controller of the personal information described in this Module is as specified in the Privacy Policy.

3. AVAILABILITY

This Feature is available to users globally but primarily intended for users located in the same country/region as the selected service region for optimal performance.

4. HOW WE USE PERSONAL INFORMATION

We will use the information in the following ways and in accordance with the following legal bases:

Personal Information	Use	Legal Basis
Platform Service Operation Log Data: Request ID, language, region, action (program execution processes), client IP, request time, upstream status, status (program execution results)	We use this information to ensure the Feature functions as required and to ensure that bugs are detected and remediated. Please note that this data is stored and backed up in our Cloud Log Service, TDSQL for MySQL, Message Queue CKafka, and Elasticsearch Service features.	We process this information as it is necessary for us to perform our contract with you to provide the Feature.
Configuration Data: Configuration data of platform services, such as billing items and CVM model information (Resource ID, group ID,	We use this information to ensure the Feature functions as required and to ensure that bugs are detected and remediated. Please note that this data is stored and backed up in our TDSQL for	We process this information as it is necessary for us to perform our

group type, region, zone ID, UIN, operate UIN, spec ID, resource status)	MySQL, Message Queue CKafka, and Elasticsearch Service features.	contract with you to provide the Feature.
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5. HOW WE STORE AND SHARE PERSONAL INFORMATION

As specified in the Privacy Policy.

6. DATA RETENTION

We will retain personal information in accordance with the following:

Personal Information	Retention Policy
Platform Service Operation Log Data	We retain such data for 30 days. The back-up data is retained for 1 year from the date of collection.
Configuration Data	We retain such data for as long as you use the Feature. When your use of the Feature is terminated, we will delete this data after 30 days.

Data Processing And Security Agreement

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1. BACKGROUND

This Module applies if you use TI Platform (**Feature**). This Module is incorporated into the Data Privacy and Security Agreement located at ([DPSA](#)). Terms used but not defined in this Module shall have the meaning given to them in the DPSA. In the event of any conflict between the DPSA and this Module, this Module shall apply to the extent of the inconsistency.

2. PROCESSING

We will process the following data in connection with the Feature:

Personal Information	Use
Training Log Data(Records during algorithm training).	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our Cloud Block Storage (CBS), TDSQL for MySQL (TDSQL), Message Queue CKafka (CKafka), and Elasticsearch Service (ES) features for this purpose. This data is also integrated with, and stored and backed up in your purchased storage space in our Cloud Object Storage (COS) feature.
Inference Log Data(Records in the running process after the algorithm goes online)	
Training Task Configuration Data(Parameters for the algorithm training task)	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our TDSQL, CKafka, and ES features for this purpose.
Inference Service Configuration Data(Parameters for the algorithm	

training task online)	
User Annotation Data (Labels for user-annotated data (from the features of the platform))	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our TDSQL, CKafka, and ES features for this purpose. This data is also integrated with, and stored and backed up in our COS feature.
Training Model Data (Model file generated after algorithm training)	We only process this data for the purposes of providing the Feature to you. Please note that this data is integrated with our TDSQL, CKafka, and ES features for this purpose. This data is also integrated with, and stored and backed up in your purchased storage space in our COS feature.

3. SERVICE REGION

As specified in the DPSA.

4. SUB-PROCESSORS

As specified in the DPSA.

5. DATA RETENTION

We will store personal data processed in connection with the Feature as follows:

Personal Information	Retention Policy
Training Log Data	We retain such data for 7 days. You may also opt to increase the retention period by procuring services of our Cloud Log Service (CLS) feature.
Inference Log Data	We retain such data for 7 days. You may also opt to increase the retention period by procuring services of our CLS feature.
Training Task Configuration Data	We retain the data for as long as your chosen data retention time limit, or until you manually delete the training task or notebook. Otherwise, when you delete your account or terminate your use of the Feature, we will delete such data after 7 days.

Inference Service Configuration Data	We retain the data for as long as your chosen data retention time limit, or until you manually delete the training task or notebook. Otherwise, when you delete your account or terminate your use of the Feature, we will delete such data after 7 days.
User Annotation Data	This data is not stored.
Training Model Data	This data is not stored.

You can request deletion of such personal data in accordance with the DPSA.

6. SPECIAL CONDITIONS

You must ensure that this Feature is only used by end users who are of at least the minimum age at which an individual can consent to the processing of their personal data. This may be different depending on the jurisdiction in which an end user is located.