

Tencent VooV Meeting

Purchase Guide

Product Documentation



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Purchase Guide

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Billing Overview

- The Pro edition supports meetings with a maximum of 100 participants and a maximum duration of 24 hours. In addition, the Pro edition provides more value-added features, such as larger cloud recording space and more participants who can enable the video simultaneously, meeting your requirements in business, education, training, and other scenarios. The Pro edition will be available through a paid subscription mode and you can subscribe to it on a monthly or annual basis. The Free edition supports meetings with a maximum of 100 participants.
- The maximum duration is 24 hours for a meeting with 2 participants and 60 minutes for a meeting with 3 to 100 participants.

Note:

The maximum number of participants and the duration are determined by the account edition of the meeting initiator. You do not need to pay additional fees for attending meetings of the Pro or Free edition.

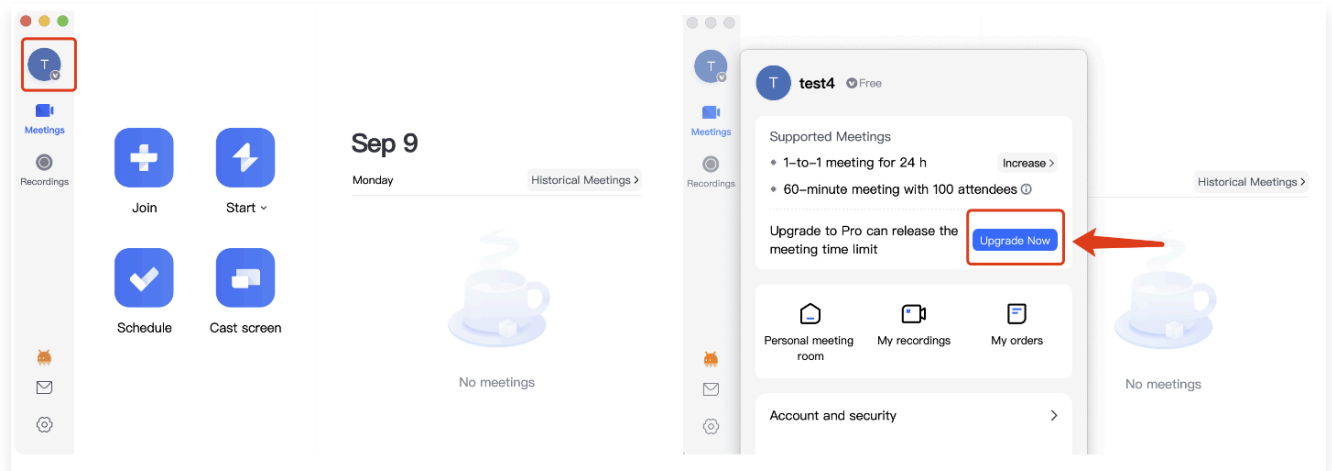
The following table describes the differences between the Free and Pro editions:

	Pro	Free
Price	Monthly: 14.99 USD Annual: 149.00 USD	Free
Maximum number of participants (including the host) in a meeting	100	100
Maximum meeting duration	24 hours	Meetings with 2 participants: 24 hours Meetings with 3 to 100 participants: 60 minutes
Number of co-hosts	2	0
Number of participants who enable video simultaneously	Maximum 60	Maximum 30
Cloud recording space	10GB	1GB

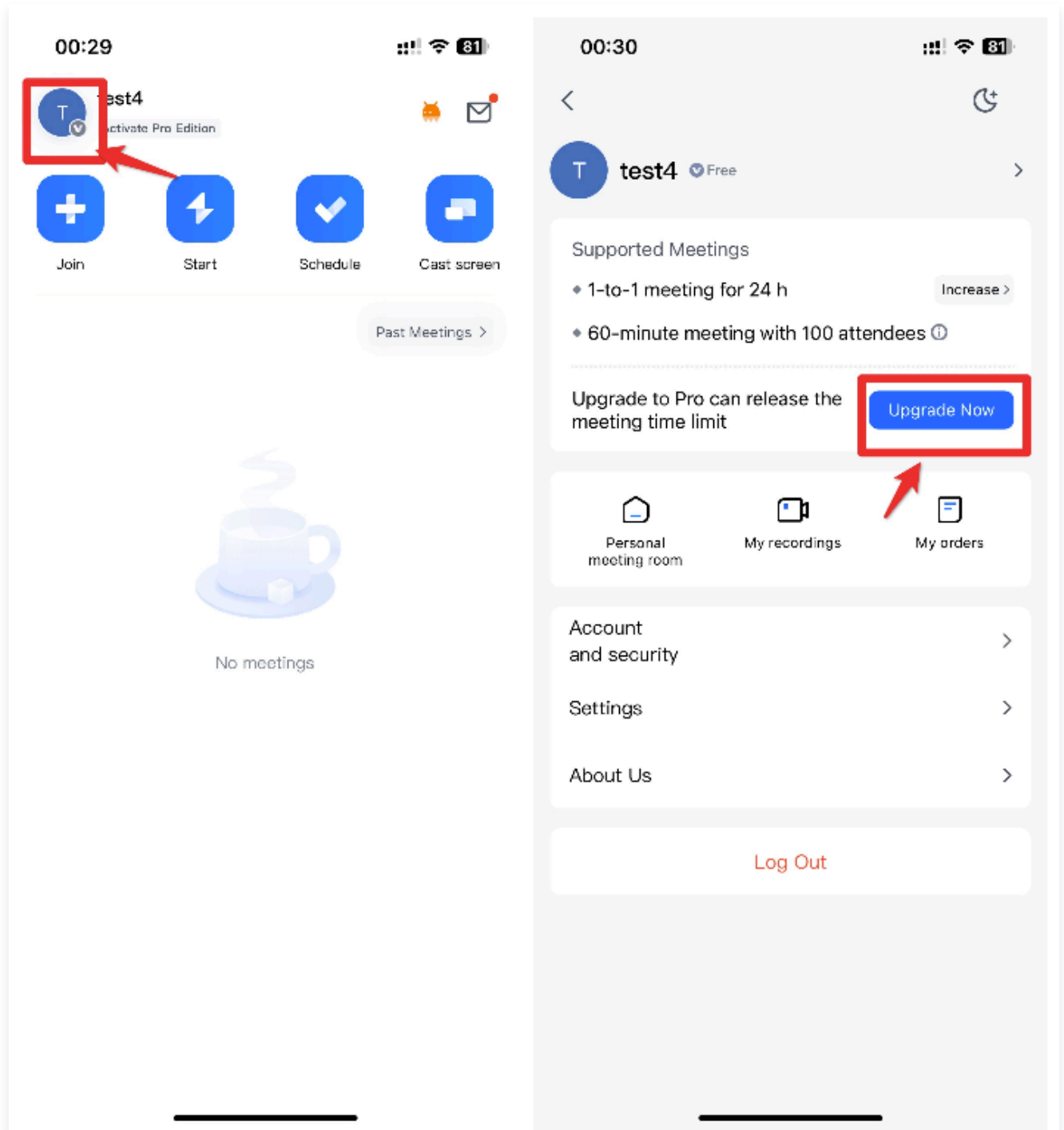
Purchase Method

1. First, you need to upgrade the VooV Meeting client to version 3.27 or later.
2. After logging in to the account of Free edition, you can click your **Avatar** in the VooV Meeting client and then click **Upgrade Now** in the personal profile to purchase the membership.

○ PC:



○ Mobile:



Precautions

- The price of the Pro edition of VooV Meeting displayed on your page shall prevail:
 - If the page displays the local currency, you can pay in the local currency.
 - If the page displays USD, it will include the price converted into the local currency. When you make the payment, the bank will generally convert it to the local currency.
- The Pro edition of VooV Meeting does not support refunds currently. If you encounter any issues during the purchase process, contact us through the following customer service hotline.

- Customer service hotline of VooV Meeting:

Name	Phone
Hong Kong (China)	+852 800 906 020 (toll-free)
United States	+1 844 606 0804 (toll-free)
United Kingdom	+44 808 196 4551 (toll-free)
Canada	+1 888 605 7930 (toll-free)
Australia	+61 1300 986 386 (toll-free)
South Korea	+82 18773248 (Monday to Friday, local time 9:00–18:00)
Japan	+81 368979302 (Monday to Friday, local time 9:00–18:00)
EdgeOne	+852 300 80699

- Apple Pay: Contact [Apple for support and services – Official Apple Support](#).

- Google Pay:

If you need to contact the global hotline for Google Pay, you can call the Google headquarters at +1 650 253 0000.

Also, you can visit the [Google Pay Official Website](#) to get help via email.